Hello Long Bay Residents,

We want to inform everyone that a new security system will be installed at the main gate for both Long Bay and South Down - the ButterflyMX smart access system. This cutting-edge technology will enhance your living experience by providing secure, convenient, and modern property access through your smartphone.

Apologies for the late notice but the gatehouse is controlled by South Down and the process has moved faster than anticipated.

What is ButterflyMX?

ButterflyMX (https://butterflymx.com/) is a cloud-based smart intercom system that allows you to:

- Open doors and gates using your smartphone
- See and speak with visitors through two-way video calling
- Create Visitor Passes for guests and service providers
- Grant access remotely, even when you're not home (provided you have internet access)

What to Expect:

- Installation Date: November 2026 with the system going live on December 1, 2026
- Minimal Disruption: Installation is being overseen by South Down but is expected to be quick, requiring only basic connections (power, internet, etc)
- This is the time to confirm the email address that should be used for Butterfly Communications and registration. Please send an email to longbaygate@gmail.com with the email address and phone numbers that you would like Butterfly and the gate system to use to communicate with you.
- Automatic Registration: Once the first device is installed, you'll receive a registration email from registration@butterflymx.com
    - You will need to download the Butterfly MX application from the App Store for iPhones or Play Store for Android (Samsung).
- Future plans could include using this same application for access to other community facilities, including the pool, tennis courts, and clubhouse.

Cost:

- There is a modest ($32) annual membership cost that the Board will cover out of the current budget and is looking to address this going forward

Gate Tags

Active Gate Tag verification is required for your tags to continue to work with the new system. If you do not confirm your tag numbers, they may not work when the new system is active; however you will be able to use the Butterfly app to open the gate if you have (i) provided your contact information timely and (ii) completed the registration.

Unfortunately, the current information on gate tags includes many tags for residents who no longer live in the community and all tags that have been issued to current residents since the Tags were introduced.

- Please send a photograph of your gate tag, with the number legible or just send a list of the numbers for your tags to longbaygate@gmail.com - preferably in the same email with your email/phone preferences!

Thank you for your prompt attention to this matter and feel free to reach out to either Leah Borla (lborla@evergreenmgt.com) or Greg Breskin (gbreskin@live.com) with any questions or concerns.

Best

The Long Bay Homeowners Association Board of Directors