

# WELCOME TO Brock Hughes Medical Center



**450 West Monroe Street  
Wytheville, VA 24382**

We are so glad you have chosen BHMC for all your primary healthcare needs. BHMC staff are more than happy to answer ANY questions or help complete paperwork. **Just ask!**

## WHO CAN BE A PATIENT?

We accept Uninsured/Self-Pay, Medicaid, Medicare and most commercial insurances.



### Providers:

Andrea Crigger, MSN, APRN, AGPCNP  
Keri Sword, PharmD, CDCES

## SERVICES FOR PATIENTS

### ACUTE CARE



**Strep, Flu, Covid, Colds  
Sinus Infections  
Injuries  
Minor Skin Procedures**

### CHRONIC CARE



**Diabetes  
Heart Disease  
Hypertension  
COPD  
Thyroid Disease**

### PREVENTIVE/ROUTINE



**Skin Checks  
Screenings:  
-Blood Pressure  
-Cholesterol  
Annual Wellness Visits**

### PHARMACY



**Prescriptions Filled On-Site  
-Uninsured Patients  
Chronic Care Management  
Glucose Monitoring  
Medication Reconciliation  
Nutrition Counseling  
Disease State Education**



### QUEST DIAGNOSTICS LAB ON-SITE

*(billing for lab services is through Quest, financial assistance available for uninsured patients)*

## SERVICES FOR PATIENTS & THE COMMUNITY

*Please visit [brockhughes.org/services](http://brockhughes.org/services) for more information about Services OR ask the reception staff.*



### Medical Transportation Program (MTP)

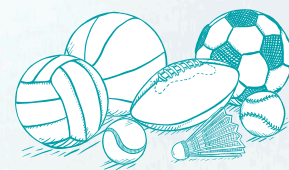
*\*Wythe or Bland County Resident*



**-Healthy Lifestyle Classes  
-Diabetes Education Classes**



**Rapid Testing & Treatment:  
Strep, Flu, Covid, pregnancy &  
UTI's (women)**



**VHSL Sports  
Physicals**

**Medication Assistance Program (MAP)**  
*\*Virginia Resident*



## WHAT IF THE PROVIDER DETERMINES SPECIALIST CARE OR DIAGNOSTIC TESTING IS NEEDED?

**The provider will make a referral to another facility for specialist care or diagnostic testing (ex. cardiologist, dermatologist, MRI, X-rays, etc.) .**



**COUNSELING**-If you are in need of behavioral health services (uninsured or have Medicaid), BHMC can refer you to VTMHI. This telehealth service will cost you \$0 AND you can schedule your appointment from anywhere that has reliable internet or cell phone service.



**DENTAL**- If you are in need of dental care (uninsured or have Medicaid), BHMC can refer you to Big Walker Dentistry. They are located in the BHMC building and have a low-cost sliding fee schedule. **276-228-4711**



## WHAT ABOUT PAIN MANAGEMENT? OR WEIGHT LOSS?

**BHMC is not a pain OR weight loss clinic. Patient will be referred out for these services.**



## HOW DO I KNOW MY RIGHTS & RESPONSIBILITIES?

Please make sure you keep your copy of the "Notice of Privacy Practices (NPP)." You can also request a copy of the "Patient Acknowledgements & Authorizations."

## WHY SO MUCH PAPERWORK TO COMPLETE?


It is OUR duty to provide quality healthcare services to YOU. For this reason, we must collect registration forms, insurance cards, proof of identification, proof of income (if uninsured), health history, releases, and more. We are more than happy to make a copy of any forms you complete.

## HOW DO I ACCESS MY HEALTH INFORMATION?

Make sure you include an email on your registration paperwork and you will be invited to add the Athena portal. This is the Electronic Health Record BHMC uses. You can also ask the front desk for assistance with this.



# DIABETES EDUCATION PROGRAM

  
Brock Hughes  
Medical Center  
450 West Monroe Street  
Wytheville, VA 24382

## NOW ENROLLING

Diabetes Self-Monitoring Education and Support Classes are now being offered at Brock Hughes Medical Center

**DSMES HAS BEEN SHOWN TO DECREASE A1C LEVELS BY AS MUCH AS 2.3%!**

- All Ages Welcome!
- Insured OR Uninsured
- Weekly Meetings
- Reduced Class Cost Available
- You do not have to be a BHMC patient to enroll.

### Explore Topics Like...

- *Monitoring Glucose*
- *Risk Reduction*
- *Healthy Coping*
- *Diabetes Medication*
- *Healthy Eating*
- *and more!*

**Instructor:**  
**Keri Sword, Pharm D, CDCES**

Program Presented in Partnership with:  Providing pathways for a healthier tomorrow

