



# ISO 9001:2015 Internal Auditor

Using Exemplar Global Certified Material



Become acquainted with the best practices of quality management systems based on ISO 9001

### Who Should Attend

The ISO 9001 Internal Auditor training course is intended for:

- Managers and practitioners responsible for planning and scheduling an internal audit program for ISO 9001:2015
- Individuals who perform audits to ISO 9001:2015
- Professionals wishing to get acquainted with ISO 9001 requirements for a QMS
- Individuals wishing to pursue a career in quality management.

### Prerequisites

There are no prerequisites to participate in this training course

### Training Format

Interactive, Instructor-led, Online Training Course

## Why You Should Attend



ISO 9001:2015 Internal Auditor is a three-day training courses which focuses on the concepts of quality management and familiarizes participants with ISO 9001 requirements for a quality management system (QMS). In this training course, you will be acquainted with the role of top management, risks and opportunities, quality policy, processes that shape product and service provision activities, requirements for performance evaluation, and the importance of continual improvement. In this interactive, live-online ISO 9001 auditor training, you will gain the knowledge and tools needed to perform effective audits in accordance with ISO 9001:2015. The material is recognized by [Exemplar Global](#), and will prepare you to interpret ISO 9001 requirements, assess compliance, and drive meaningful improvements in any organization.

## Course Agenda



### Day One

- Introduction to quality management systems (QMS)
- ISO 9000 family of documents
- Clause-by-Clause analysis of the ISO 9001 standard

### Day Two

- Apply ISO 90015 standard
- Product realization process
- ISO 9001:2015 auditing specifics

### Day Three

- Types of audits
- Audit approaches
- Audit objectives, scope, and criteria
- Auditor competence
- Auditor principles and methods
- Audit program
- Audit roles and responsibilities
- Audit techniques

### Learning Objectives:

- Describe the ISO 9001 Quality Management System (QMS)-Requirements standard and development process
- Identify ISO 9000:2015 QMS terms
- Describe the intent and requirements of ISO 9001:2015
- Determine the evidence needed to demonstrate conformity to ISO 9001:2015
- Apply the process approach and Plan-Do-Check-Act (PDCA) methodology
- Evaluate documented information required by ISO 9001:2015 and the interrelationships between the quality processes, quality planning, policy, and objectives
- Apply the principles, processes, and methods of auditing
- Demonstrate the activities involved in preparing for an audit
- Determine an effective audit in the context of the auditee's organizational situation
- Apply effective audit skills and practice personal behaviors necessary for an effective and efficient conduct of a management system audit

You do not install quality;  
you begin to work at it.

W. Edwards Deming