MICHIGAN WORKS! WEST CENTRAL
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Success Stories

July 2026

OPC ARBRE FARMS — Incumbent Worker Training

OPC Arbre Farms continues to demonstrate its commitment to employee development and excellence through a partnership with Michigan Works! West Central and its Incumbent Worker Training (IWT) program.

With the support of $1,885 in IWT funding, Arbre Farms provided employee Duane Bigsby the opportunity to complete the Industrial Boiler Level I certification through the Garden City Ammonia Program (GCAP), a nationally recognized training provider specializing in industrial refrigeration, boiler operations and process safety.



Boiler systems play a critical role in food production operations, making specialized training essential for maintaining safety, efficiency and product quality. Through the rigorous 35-hour Boiler Level I program, Duane gained foundational knowledge needed to safely operate and monitor boiler systems, follow proper safety procedures, maintain system integrity and identify potential issues before they lead to equipment failure or production disruptions.

For Arbre Farms, the benefits of the training extend beyond the individual employee. Enhanced boiler operation knowledge contributes to improved operational efficiency, reduced downtime, strengthened regulatory compliance and the protection of valuable equipment assets. These outcomes help ensure consistent production processes while supporting a safer work environment.

The partnership between Arbre Farms and Michigan Works! West Central demonstrates how workforce development investments can create meaningful outcomes for both employees and employers. By equipping workers with in-demand technical skills, businesses can build a stronger, more reliable workforce while positioning themselves for continued success in an increasingly competitive industry.