

MAYCI — RESEA

In November 2025, Mayci was laid off from S. Hayes, Inc., where she had worked as a construction laborer since May. While the layoff was unexpected, Mayci saw it as an opportunity to pursue a long-term career goal she had been considering, earning her Class A commercial driver's license (CDL). With support and guidance from Michigan Works! West Central through its Dislocated Worker program, Mayci began taking the steps needed to transition into training.

Mayci enrolled in the CDL program at Pinnacle Truck Driver Training in Cadillac. Entering the program, she felt nervous due to her limited experience operating a semi-truck. However, she quickly found the environment at Pinnacle to be welcoming and supportive. The instructors provided clear, thorough instruction and consistent encouragement, helping Mayci build both her technical skills and confidence.

The positive support from fellow classmates further strengthened her training experience.

During the program, Mayci faced challenges with downshifting and backing maneuvers, which are skills that initially felt intimidating. With hands-on guidance from her instructors, she made significant progress



in a short period of time, improving these skills within just a few hours. Their patient, practical teaching approach allowed Mayci to overcome these obstacles and gain confidence behind the wheel.

Through commitment, focus, and hard work, Mayci successfully com-

pleted her CDL training and earned her Class A CDL certificate on March 12, 2026. She excelled throughout the program and emerged with the skills, professionalism, and confidence needed to move forward in a high-demand career in the construction and transportation industries.