

CHAD — WIOA Adult/Regional Innovation Program

When Chad joined the Village of Shelby as a Maintenance Worker, he quickly established himself as a dependable employee with a strong work ethic and a willingness to take on new challenges. Shortly after he was hired, village leadership recognized his potential and identified an opportunity for him to expand his skills by earning a Class-A Commercial Driver's License (CDL). Obtaining this credential would allow Chad to operate larger trucks and equipment, increasing his value to the organization and supporting the village's operational needs.

Michigan Works! West Central worked with Chad to identify a career advancement opportunity that aligned with his employer's needs and career goals. Michigan Works! West Central provided guidance on available CDL-training programs, enrolled Chad in the WIOA Adult Program and utilized Regional Innovation Project funding to assist with the costs associated with obtaining his Class-A CDL.

With support and encouragement from his employer, Chad enrolled in Class-A CDL training through Pinnacle Truck Driver Training. The program required significant commitment, including classroom instruction, permit testing, hands-on driving experience, vehicle inspections and a comprehensive skills assessment.

One of the biggest challenges Chad faced came during the final testing process. While he successfully passed the pre-trip inspection



and range maneuver portions of the exam, he did not initially pass the road test. Instead of becoming discouraged, Chad remained focused on his goal. He continued practicing, refined his skills, and approached the retest with renewed confidence and determination.

His persistence paid off. Chad successfully earned his Class-A CDL, providing him with the qualifications needed to operate larger trucks and equipment for the Village of Shelby. The new credential expanded his re-

sponsibilities and created additional opportunities for professional growth within the organization.

Chad's journey is a powerful example of perseverance and commitment. Through hard work, preparation, and a refusal to give up after a setback, he achieved a goal that will benefit both his career and his employer for years to come. His success demonstrates that challenges can be overcome through dedication, resilience and a willingness to keep moving forward.