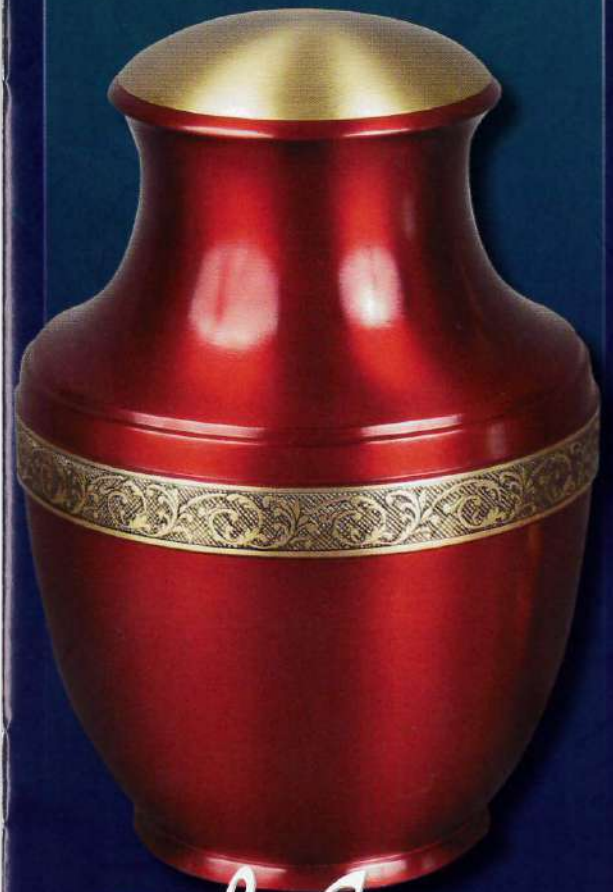


*Cremation*  
WITH  
**CONFIDENCE™**

Our 10-Step Cremation Process



*Menke*  
Funeral Home

**"We believe in our  
cremation process  
so much, that we  
exclusively offer the  
Cremation with  
Confidence™  
Guarantee."**



*Due to national scandals, we understand that those who choose cremation might have doubt about the process and procedures of the crematory. Our 10-step cremation process guarantees that your loved one is well cared for at all times and that the cremated remains returned to you are those of your loved one. This brochure will help answer any questions you may have about our 10-step cremation process, and the commitment we have to every family we serve.*



## *One...* *Code of ethics*

At Menke Funeral Home, we have a strict code of ethics and procedures we adhere to while your loved one is in our care. And, we have a preferred crematory that we know and trust to uphold those ethical standards. To ensure continued quality, we conduct periodic surprise inspections of the crematory.

As part of our procedures, one of our staff members will accompany your loved one to the crematory, and will bring the cremated remains back to the funeral home. We do this to ensure that your loved one is well cared for at all times, and to guarantee that the cremated remains you receive are those of your loved one.

## *Two...* *Safeguarding personal identity*

To ensure security, a personal identification band is placed on your loved one at the moment your loved one is transferred to our care. Personal belongings are catalogued and placed in a secure area for their return to the family.



## *Three...* *Unique tracking system*

Upon arrival, your loved one is logged into our tracking system and assigned an identification number. This number is used to track every phase of the cremation process. Our tracking system includes date and time of arrival at our facility and name of the funeral director.

## *Four...* *Family identification*

Our staff will bathe and dress your loved one in the clothes provided by the family or a gown we provide. Then, it is preferred if you or a family representative positively identify him or her prior to cremation.

## *Five...* *Checks and balances*

Two individuals – a cremation technician and a funeral home staff member – will review all cremation paperwork and permits. This is to ensure authorizations and permits have been received and have been properly documented. The cremation process will not begin until all documentation is verified.





### *Six...* **Cremation log book**

Immediately prior to the cremation process, your loved one is taken to the crematory by the funeral director. Upon arrival, their personal identification is noted in the cremation log. This log shows the name of the individual, date and time of the cremation, identification number, and crematory operator's name. The crematory log is dated and the start time is noted and initialed by a cremation technician before and after the cremation.

### *Seven...* **Details during the cremation**

The crematory checklist and identification card are placed on the outside of the cremation chamber during the cremation process. The deceased is cremated in an approved cremation container.

### *Eight...* **Details after the cremation**

After the cremation is complete, every effort is made to retrieve all recoverable remains. Then the cremated remains are processed and placed into a temporary container that is suitable for transportation.

### *Nine...* **Return of the cremated remains**

Our staff will notify you to schedule a time for receipt of the cremated remains. At the funeral home, we can provide a dignified setting in which to receive the remains, where you may spend a few moments, privately, in quiet reflection. Or, we can hand deliver the remains to your home.

### *Ten...* **Celebration of life**

We will assist in planning a funeral service, either before or after the cremation, to celebrate the life of your loved one. A meaningful ceremony provides an opportunity for family and friends to pay tribute to your loved one and to share the memories of a lifetime.

Call us today to ensure your family receives the

*Cremation*  
WITH  
**CONFIDENCE™**  
GUARANTEE

Exclusive Provider:

*Cremation*  
WITH  
**CONFIDENCE**<sup>TM</sup>  
GUARANTEE

# Menke

Funeral Home

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