



# Violence Reduction & Security Management Network

# Annual Report



Dale Atkins, Facilitator dale.atkins@hotmail.com

**England Ambulance Service** 

# Mission statement

To enhance the delivery of a professional violence reduction and security management service for the benefit of

NHS staff, patients and assets through the sharing of experience, knowledge, innovation and ongoing best practice; and to disseminate and adhere to all current standards and relevant legislation.

### **Terms of Reference**

- A. To influence national policy through partnership working with national organisations, professional bodies and individuals.
- B. To support the achievement of improved performance and value for money at local level by sharing professional knowledge, information, local innovations, and good practices.
- C. To support the achievement of improved performance and value for money at local level through liaison with government, public and private organisations, e.g. NHS England, Police, H., NAHS, Home Office, etc., as appropriate to member-identified needs.
- D. To assist members in fulfilling statutory and professional obligations; in particular, to maintain consistency of audit and measurable good practice following the demise of NHS Protect.
- E. To deliver against an Agenda identified by members according to specific, clearly-identified needs.
- F. To share documents via the NPAG Inter Meeting Email Discussions (IMEDs) and Member Database/Library, e.g. policies, guidance documents, organisational details, cost saving initiatives, performance data, etc.
- G. To encourage members to network between meetings on matters of common interest using Members Contacts List and IMEDs.
- H. To identify learning and knowledge needs, including interpretation of government policy, guidance and intentions, and to identify and implement solutions, e.g., via involvement of guest speakers or by other relevant means.

### Introduction

The NPAG Violence Reduction & Security Management Network is a very well established and very well respected NHS network and has built up a significant membership.

The members come from acute, community, ambulance and mental health NHS trusts across the country and are always happy to both share their experiences and to seek assistance/advice from others as and when required.

Members continue to benefit from an excellent range of presentations both from fellow members and from invited external guests. Some of the topics covered are listed in the report below – including the extensive list of 'Standing Items' that the group has identified for coverage at each meeting. It is during these discussions that members display their huge range of knowledge and expertise in this diverse and challenging area.

As well as the business undertaken at the meetings themselves members also benefit hugely from the networking that takes place between meetings including the 'Inter Meeting Email Discussions' (IMEDs) facility which enables them to raise questions and share information directly with other members on a real time basis. Those asking questions often get responses within a couple of hours. The vast array of topics covered here is demonstrated later in this report.

This is an excellent group to be involved with and it would be great if you could join us. The first meeting of the next round will be held virtually via MS Teams on Thursday 9th October 2025.

**Dale Atkins, NPAG Business Associate & Facilitator** 

### **Chair's View**

Over the past year, the NPAG Violence Reduction & Security Management Network has continued to provide an invaluable platform for collaboration, shared learning, and professional development. In a time where national guidance around Security Standards remains uncertain, the role of this network in supporting NHS Trusts has become more vital than ever. By bringing together professionals from across the country, the group has facilitated meaningful discussions, peer support, and the exchange of practical solutions to the complex challenges facing healthcare security today.

Our quarterly meetings have featured a strong line-up of guest speakers, including the Home Office, NHS England representatives, legal experts, industry representatives, and senior voices from both NHS and non-NHS organisations. Their insights have helped to keep members up to date on evolving standards, emerging risks, and innovative approaches to violence reduction and security management.

Just as important has been the depth of knowledge shared among members themselves. The experiences, case studies, and practical strategies brought to the table have been instrumental in helping others refine their own approaches and stay ahead of developments across the sector.

The group has actively reviewed and discussed the recently published NHS England Violence Prevention & Reduction Standards, ensuring a shared understanding and coordinated response.

While all meetings this year have taken place virtually, the energy, engagement, and openness of the group have remained strong throughout.

The strength of this network lies in the collaborative spirit and commitment of its members. Special thanks go to Dale Atkins for his skilled facilitation, and to the NPAG team for their continued support in keeping everything running smoothly.

We look forward to another productive year of insight, collaboration, and shared progress.

Mike Craissati and Kerry-Ann Wheat Co-Chairs, NPAG Violence Reduction & Security Management Network

### **Member Testimonials**



Being part of the NPAG Violence Reduction & Security Management Network has been an incredibly valuable experience. The meetings are consistently informative and well-organised, offering a strong platform for learning, collaboration, and professional development.

One of the most beneficial aspects of the network is the opportunity to share and gain insights into best practices across different NHS organisations. I've particularly found it helpful to discuss and exchange ideas around enhanced security supervision, patient-focused care and the development of effective risk management plans. These discussions have not only reinforced our current approaches but also inspired new strategies to enhance patient and staff safety in our own setting.

The open and supportive environment encourages honest conversations about real-world challenges and innovative solutions. It's reassuring to know that there is a community of professionals facing similar issues, all committed to improving healthcare security, safety, reducing violence, and promoting a culture of compassion and care.

Overall, the NPAG Violence Reduction & Security Management Network is an essential resource, and I highly recommend it to anyone involved in healthcare security, patient safety, and violence prevention."

### Security, Violence Prevention and Reduction Manager, Manchester

I have found the NPAG Violence Reduction & Security Management invaluable in terms of content, sharing of best practise and networking with other NHS leaders in the Security and Violence reduction field.

The wide range of guest presenters has also improved my knowledge and understanding of a number of topics, many of which I have incorporated into my day to day life professionally. Having access to all the information not just from recent meetings, but as a centralised document store has also allowed me to go back and view information that has being shared previously, meaning I do not miss out of the information if I am not working on that topic currently.

I also find NPAG value for money, for what you get I don't think it can be beaten in that respect."

**Deputy Head of Security & Violence Prevention and Reduction Lead** 



I have been a member of NPAG for over 15 years and what keeps me renewing my membership is the help and support that I receive from the members of the group. Since NHS Protect was dissolved, this group has proved valuable for sharing information, networking, keeping up to date with new products and

procedures, benchmarking and support."

Risk and Security Manager/Local Security Management Specialist

# **Meeting Dates and Formats**

The following meetings were held in this round:

- Meeting 1 Thursday 9 October 2025, MS Teams
- Meeting 2 Thursday 8 January 2026, MS Teams
- Meeting 3 Thursday 24 April 2026, MS Teams
- Meeting 4 Thursday 10 July 2026, MS Teams

### **Dissemination of Information**

To ensure that the delegates feel able to discuss freely, the topic and key details are noted at meetings (unless the delegate requests that the information not be recorded).

Presentations and additional documents from the meetings are uploaded to the members website which is password protected.

Meeting minutes, agendas, presentations from meetings and shared documents are sent out via e-mail.

Members are able to ask questions between the meetings via an e-mail service which is provided by NPAG – the NPAGNetwork

In addition to the NPAGNetwork members also have the opportunity to benefit from a facility known as - Inter Meeting Email Discussions - whereby any member can ask a question of (or share information with) the rest of group via the NPAG facilitator. The NPAG facilitator then sends this round to only members of this group. Responses go directly to the member who asked the question with responses being collated for group sharing. Often answers can be provided the

- Silent Staff Alarms
- Band 4 CCTV Controller
- Posters relating to the use of mobile phones or filming of staff
- Smoking for Employees
- Flipper Zero Devices Info
- E-learning conflict resolution package
- Fuller Report Mortuary CCTV
- Security Presentation
- Zero Tolerance
- Abduction Training Video
- Behavioural Letters/Warnings to Patients
- Security Awareness eLearning
- IT Items Not Returned
- Restraint Training
- CCTV Redaction
- Knives
- Risk Assessments
- E-learning 'An Introduction to Violence Prevention and Reduction '- Information
- NAHS Conference Questionnaire -Information
- Access Control Policy
- Mechanical Restraint in an Acute Setting
- CRT in Emergency Care
- In-House Security Training PPTs
- Bedwatch Etc SOP
- Emergency Departments Activity
- Police & Mental Health Detention Information
- Searching of Patients SOP

- Manned Guard Providers + Frameworks
- Prisons
- Missing Patients
- Suzy Lamplugh Trust Survey
- Security Manager / Security Management Specialist Job Description
- Pre-emptive Strikes
- Handcuffs
- In-House Security Teams
- Bedrails
- Security Workplan
- H&S Committee Reporting
- Person Search Policies
- CCTV to Spot Check Staff
- Fraudulent QR Code Car Parking
- Security Agency DBS Levels
- Where Does Security Sit?
- Key Drop Box
- Racial Abuse SOP
- Diester Patrol Systems
- Policy re Unauthorised Use of Recording NHS Staff
- Security Contract Specification Outsourced Provider
- Bomb Threat Presentations
- Recording Posters
- Boarding Up Premises Following Forced Entries
- Spitting Info / Policy
- Mechanical Restraints Policy
- Alert System

# **Meeting Content/Topics**

This section is aimed at providing a flavour of the wide range of topics and discussions from the various meetings across the round. These are extracts only.

At each of the meetings there is a set of regular agenda items, these being:

- Inter Meeting Email Discussions
- Hot Topics Discussions
- Market Place Sharing Good Practice

#### **Standing Items**

Each meeting has had the following as fixed items on the agenda:

#### **Physical Security**

- Policy Work
- Legislation
- CCTV/Body Cameras
- Lockdown
- Thefts/ASB
- Access Control
- Security of assets
- Lighting / Fencing
- Manned Guarding
- Counter Terrorism
- Working with police & CPS
- FP10's, Medicines, Gases
- Protecting estate & assets

#### **Violence Reduction/Staff Safety**

- Policy Work
- Legislation
- Assaults
- Hate Crime
- PMVA/Restraint
- Panic & Static alarms
- Lone Working Solutions
- Application of sanctions
- Conflict Resolution & safety training

# **Hot Topic Discussions**

The following are some selected anonymous extracts just to provide a flavour of the discussions that have taken place during the round.

#### Martyn's Law - Home Office Invitation

Member A reported that they had been invited by the Home Office to attend a meeting in London to discuss Martyn's Law and the idea of developing some e-learning tools. Member A would survey members before that meeting in order to collect views to feed in to the meeting.

Action: Member A to survey as above.

#### **Ipsos Survey – Home Office**

This was raised directly at the meeting by Member B rather than through IMEDs. They had received an email from IPSOS who were saying that they were conducting a survey on behalf of the Home Office exploring security arrangements at publicly accessible premises and events. There had been some scepticism here regarding the authenticity of the survey.

Following discussion at the meeting Member C agreed to speak to the Home Office contact to determine the status of the request.

#### **CAMHS Training**

Member D: Looking for training specifically re security staff, for example re CAMHS. Q. Any suggestions?

Member E: A. Recommended Behaviour Support Training (RNN) – has worked well in her trust. Uses Sherwood Training. Has over 200 security officers who receive this. Agreed to send Member D the details.

#### **Biometrics**

Member F – Looking to use a biometric system for clocking in, clocking out, etc.. Q. Is anyone out there doing this and willing to share details?

Member G - A. Using Allocate 'Handscanner' for all staff – except for clinical staff. Been in use for 4-5 years. Works well. Can also be used in App form for those who are working off site. The system can also build rosters, whether monthly or annual. Agreed to liaise with Member F outside of the meeting to share more details.

#### **Pay Bands for Security Staff**

This was raised directly at the meeting by Member H rather than through IMEDs. The original question was: "I am reaching out to gather information regarding the current pay bands for security staff within your organisations. At Northern Care, our teams are employed directly by the NHS, we currently have the following pay structure:

• Security Officers: Band 2

Security Team Leaders: Band 3

• Security Supervisors: Band 4

Security Managers: Band 6

Member I - Referenced the National Job Profiles from NHS Employers which could be useful here. Kerry agreed to dig out the link and share with the Facilitator for circulation. Andy also put this link in Chat. National job profiles | NHS Employers.

Member J – Reminded everyone that he had produced some work on bandings 1 year ago – collecting data from members on a spreadsheet and providing a presentation to group. He agreed to dig out and share with the Facilitator for group circulation. He is strongly of the opinion that NHS security staff should be paid at band 3.

Action: Member J to send his documents to Facilitator for circulation.

Member K – Reported that he was creating a new role in his A&E – combining car parking with security roles and thereby enabling him to offer a band 3. He also agreed that all security staff should be paid at band 3 anyway.

#### Some extracts from Chat (anonymised):

- Band 3 just moved from band 2
- CUH Band 3 Security Officers Band 4 Dep Supervisors and Band 5 Supervisors
- B4 supervisor B3 guards
- Security Officers Band 3. Security Manager / Restraint Training Lead Band 6
- Security officers band 2, senior supervisors band 4
- Contracted security company equivalent to a band 3.

### **External Presentations**

#### Examples from the round include:

- EPR Major Incident planning and BIAs Business Continuity, Neil Furness, Chair of NPAG EPRR Network
- NU-OLOGY Security Management Standards Training, Claire Humble
- Level 7 CPD VPR Course, Conan Leavey, Liverpool John Moores University
- Sexual Safety Charter and Employer's Initiative against Domestic Abuse, EIDA, Mike, Chair
- Assaults and Liability Claims in NHS, Justine Sharpe, Safety and Learning Lead with NHS Resolution
- Leeds Hospital Attack, DC 1635 Maisie Stevens, NE CTU Investigations
- Lockdown discussion EPRR or Security, Lucy Jobson, Lead Resilience Manager, Cambridge University Hospitals NHS FT and Stephen Sheehan, EPRR Manager, North London NHS FT
- PMVA Training in Berkshire Healthcare, Sam Place, Personal Safety/ PMVA Lead, Berkshire Healthcare
- Coroner's Inquests, Paul Devine and Liz Davis, Greater Manchester Police
- New Security Management Standards and Martyn's Law Update', Andy Summerbell, National Estates Team Head of Emergency Preparedness, Resilience and Response, NHS England
- Key principles in selecting Ligature Resistant Products to create a Safe Environment, Tony Crumpton Environmental Safety Sales Director, Anti Ligature Shop

Full details of the above can be obtained via NPAG HQ.

# **Sharing Good Practice**

Here members are given the opportunity to share experiences / learning / project details / etc. with colleagues. Examples from the round include:

- LTHTR Safeguarding System
- Body Cameras for Clinical Staff in Emergency Departments
- Lockdown Exercise Feedback
- Report for Support
- Patient Focused Care & Risk Management Plans
- Body Cameras in ED Pilot Report
- Violence & Aggression Improvement Plan 2024/2025

Full details of the above can be obtained via NPAG HQ.

### **Documentation Shared**

A key part of the VR&SM membership is the sharing of documentation, ranging from national guidance to local exercise presentations. Examples from the round include:

- Staff Smoke Free
- Unacceptable Behaviour Templates
- Personal Devices
- IG Poster No Photography Recording
- Privacy Poster
- Conflict Resolution Dec 23
- Metrasens Hospital Entryways Brochure
- Patient safety CCTV Support Coordinator JD v3
- Final Draft E-Learning Storyboard for review Safety and Supporting You
- MFT SOP Offensive Weapons Evidential Storage
- Offensive Weapons Evidential Tube labels
- Weapon collection tube picture
- Conflict Res Kingston
- Understanding Personal Safety
- Protocol To Withdraw Care Due To Inappropriate Behaviours From Patients Service Users
- Generic warning
- Example Warning Letter
- Unacceptable Behaviour Applying NHS Administrative Sanctions
- ExclusionfromTreatment202401 (1)
- Risk of Violence Alert 202110
- ViolenceandAggression202202
- Prevention Reduction of Violence Aggression Policy v10
- MFT Enhanced Supervision Security Policy 2023-24 June 2024

## **Documentation Shared Continued**

- MFT ESSO Security Monitoring Sept 2024
- ORC Wards & Department Security Risk Assessment Template
- MFT Security Hospital Risk Assessments
- Searching-of-a-Person-PV-Policy-v6.6
- Search and Security Handbook
- HWHCT Search policy
- · Search of Patients Person and belongings
- Search Policy for HR
- ID Badges and Access
- Security Officer Task Risk Assessment
- Vulnerability and Threat Assessment
- NHS E Violence Reduction Webinar
- HS Comm Quarterly Report
- Security Work Plan 2024-25
- EFMB AAA Escalation
- Risk Identification Template
- Security Annual Report
- Mobile Phone Poster June 2021
- Reducing Restrictive Interventions
- Recording Poster
- IG poster No Photography Recording
- Violence Prevention Reduction Standards
- Mittens
- RP Policy

Full details of the above can be obtained via NPAG HQ.

### **Future Plans**

Going forward, the network will continue to meet 4 times a year and these will be a combination of face-to-face and virtual sessions. There will also continue to be the usual networking between meetings – adding extra value to the group.

As with all NPAG groups it will be the members themselves who will decide on the actual agenda content for each meeting and who the key speakers should be.

Hot Topics, Inter Meeting Email Discussions, Market Place Sharing Good Practice and the extended list of Standing Items (all referred to above) will continue to be regular items on the agenda.

The network will continue to interact with other national bodies working in this field (e.g. NAHS) as well as with commercial organisations where benefits to the membership can be seen.

The network has grown significantly over the past couple of years and we will continue to expand the membership wherever we can.

# **Appendix A**

### Membership list:

Job Title	Organisation	
Facilities Support Services Manager	Ashford & St Peters Hospitals NHS Trust	
Health & Safety Manager	Bedford Hospital NHS Trust	
Risk Services Team Manager	Berkshire Healthcare NHS Foundation Trust	
	Berkshire Healthcare NHS Foundation Trust	
FTSU Guardian, VPR Advisor	Berkshire Healthcare NHS Foundation Trust	
Violence Prevention & Reduction Lead/LSMS	Bradford Teaching Hospitals NHS Foundation Trust	
Trust Security Manager	Cambridge & Peterborough NHS Foundation Trust	
LSMS	Doncaster & Bassetlaw Teaching Hospitals NHS Foundation Trust	
SMS	East Suffolk & North Essex Foundation Trust	
Security Management	Eastbourne District General Hospital	
Security Advisor	Eastbourne District General Hospital	
Head of Corporate Health & Safety & Violence, Abuse, Prevention Reduction	Essex Partnership University NHS Foundation Trust	
Head of Security & Portering	Hampshire Hospitals NHS FT	
Deputy Associate	Hampshire Hospitals NHS FT	
Security & Healthcare Services Manager	Harrogate Healthcare Facilities Management Ltd	
Head of Facilities	Harrogate Healthcare Facilities Management Ltd	
Risk & Security Manager	Herefordshire & Worcestershire Health & Care NHS Trust	
Health Safety & Security Lead	Hertfordshire Partnership NHS Foundation Trust	
Local Security Management Specialist	Homerton Healthcare NHS Foundation Trust	
Local Security Management Specialist	Kettering General Hospital NHS Foundation Trust	
Security Manager	Kingston Hospital Foundation Trust	
Assistant Director Resilience	Lancashire Teaching Hospitals NHS Foundation Trust	
	Lancashire Teaching Hospitals NHS Foundation Trust	
Security Management Specialist	Lancashire and South Cumbria NHS Foundation Trust	
Security Manager	Leeds Community Healthcare NHS Trust	
Security Operation Officer	Leeds Community Healthcare NHS Trust	
Violence Prevention Reduction Lead	Leeds Teaching Hospitals NHS Trust	
Operational Security Manager	Leeds Teaching Hospitals NHS Trust	
Security Management and Violence Reduction Specialist	London Ambulance Service	
Violence Reduction Manager	London Ambulance Service	
Group Head of Security & Car Parking	Manchester University NHS Foundation Trust	
Security & Car Parking Co-ordinator	Manchester University NHS Foundation Trust	
	Manchester University NHS Foundation Trust	
Head of Health & Safety/Security	Mersey Care NHS Foundation Trust	
Senior Health & Safety Advisor	Mersey Care NHS Foundation Trust	

Job Title	Organisation	
Portering & Security Manager	Newcastle Upon Tyne Hospitals NHS Foundation Trust	
Deputy Facilities Manager	Newcastle Upon Tyne Hospitals NHS Foundation Trust	
Security Manager & Emergency Planning Officer	Norfolk & Norwich University Hospitals NHS Foundation Trust	
Security Manager	Norfolk & Suffolk NHS Foundation Trust	
Local Security Management Specialist	Northampton General Hospital NHS Trust	
Portering & Security Manager	Northampton General Hospital NHS Trust	
	Northern Care Alliance NHS Foundation Trust	
Head of Security Oldham & Rochdale	Northern Care Alliance NHS Foundation Trust	
Facilities Manager	NTW Solutions Ltd	
Trust Security Manager	Oxford University Hospitals NHS Foundation Trust	
Facilities Manager	Robert Jones & Agnes Hunt Orthopaedic Hospital	
Accredited Security Management Specialist	Rotherham Doncaster & South Humber NHS FT	
Security Manager	Sheffield Children's NHS Foundation Trust	
Security Manager	Sheffield Teaching Hospitals NHS FT	
Professional Lead Security Management & Violence Reduction	Sherwood Forest Hospitals NHS Foundation Trust	
Senior Manager (Security, Transport, Car Parking, Travel Planning & Access Control)	South Eastern Health & Social Care Trust	
Security Advisor/Violence Point of Contact	South Tyneside & Sunderland NHS Foundation Trust	
Security Manager	South Warwickshire University NHS Foundation Trust	
Local Security Management Specialist	Tees, Esk and Wear Valleys NHS Foundation Trust	
Head of Health and Safety	Tees, Esk and Wear Valleys NHS Foundation Trust	
Health and Safety Officer	Tees, Esk and Wear Valleys NHS Foundation Trust	
Senior Health and Safety Officer	Tees, Esk and Wear Valleys NHS Foundation Trust	
Operational Services Manager	The Christie NHS Foundation Trust	
Local Security Management Specialist	The Clatterbridge Cancer Centre NHS Trust	
Head of Security	The Rotherham NHS Foundation Trust	
Clinical Safety Manager	Torbay & South Devon NHS Foundation Trust	
Security Operations Manager	Torbay & South Devon NHS Foundation Trust	
Head of Security & Portering	University Hospitals Dorset	
Deputy Head of Security & Portering	University Hospitals Dorset	
Head of Security	University Hospital of Liverpool Group	
Facilities Manager - Operations	University Hospitals Plymouth	
Deputy Head of Facilities	University Hospitals Plymouth	
Head of Security	University Hospitals of Morecambe Bay NHS Trust	
Security & Logistics Manager	Wye Valley NHS Trust	
Deputy Head of Security & VPR Lead/LSMS	York & Scarborough Teaching Hospitals NHS Foundation Trust	
Security Management Specialist (Crime Reduction)	Yorkshire Ambulance Service NHS Trust	
Violence Reduction Lead	Yorkshire Ambulance Service NHS Trust	

# **NPAG Developments**



#### **CPD Certification**

The NPAG is a member of the CPD Certification Service. The Violence Reduction & Security Management Network has been awarded for CPD approval for 2025-26. CPD Certification is a formal recognition of the contribution that membership of the Resilience Development Network makes to members' continued professional/personal development. At the end of the annual round of meetings, members will receive certificates of attendance for all meetings attended during the year to evidence the contribution made as part of lifelong learning.

#### **NPAG**Network

The NPAGNetwork provides the facility for members to ask questions of any individuals, group or groups within the overall NPAG membership. Questions can be sent to the NPAGNetwork Coordinator who disseminates them across the NPAG membership. Responses are collated and returned to the originator and others who declare an interest in the question asked.





#### **NPAG Library**

The NPAG Library holds presentations from NPAG best value groups and conferences, together with policy and other documents sent in by members.

Access to these items is via the NPAGNetwork Coordinator.

#### **NPAG** Website

The NPAG website includes a private members Area for each of the NPAG BVGs. Through these sites, BVG members can access and download meeting agendas, minutes, presentations and survey forms. The areas are password protected.





#### **MS Teams**

Each BVG member is added to the specific group MS Team allowing the contribution of files, links and documents via the Teams Channels. This is in addition to the above and adds an extra means of communication between meetings and is group led.

### **Discounts and Offers**

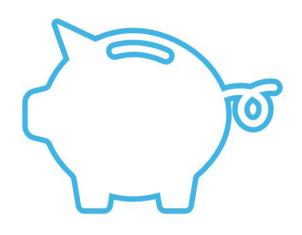
#### **Members Referral Fee –**

# Introduce a friend and receive a discount on your membership.

A member referral resulting in another Trust/ Organisation registering for full membership of the same group will result in the referring member qualifying for a 25% contribution from NPAG towards their membership.

The discount applies to the full membership fee only (not applicable to the 2nd member rate). The discount will be applied once, at the start of the current meeting round. Mid round membership referral discounts will be processed at the start of the following year's membership round.

Multiple referrals will result in multiple discounts up to





#### **Second Club Membership**

A **25% discount** will be applied when an existing NPAG member joins an additional Group. This does not apply to the £300 second member rate.

# Introducing our Try Before You Buy\* option

The NPAG Library holds presentations from NPAG best value groups and conferences, together with policy and other documents sent in by members. Access to these items is via the NPAGNetwork Coordinator.

\*Try Before You Buy option is available to new members only. New members must inform NPAG in writing that they wish to 'try before they buy' prior to first meeting attendance. If the new member continues membership beyond the first meeting then the full group membership fee applies.



# **NPAG Best Value Groups**

NPAG organises and facilitates a national network of Best Value Groups that enables members to share experience, identify good practice; innovation and information to assist individual managers develop their own service improvement action plans.

Facilities (North) BVG	Facilities (South) BVG	Temporary Workforce Network
Clinical Engineering (North) BVG	Health Visiting and School Health Services DN	Operating Theatre Managers BVG
Clinical Engineering (South) BVG	IT and Medical Connectivity Network	EPRR Network
Decontamination BVG	National District Nurses Network	Telecoms
Energy Network	NHS Car Parking and Travel Planning Network	Violence Reduction and Security Management Network
Estates Services BVG	NHS Sustainability Network	Waste Management BVG
NHS Transport and Logistics BPG		

For further information on the NPAG and our future activities, please contact NPAG: <a href="mailto:info@npag.eastamb.nhs.uk">info@npag.eastamb.nhs.uk</a>