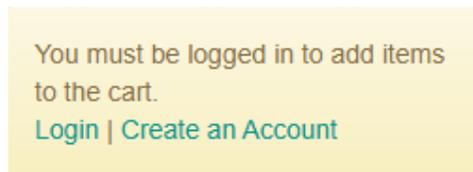


# **FINANCIAL ASSISTANCE APPLICATION**

1. Go to [www.ymcabr.org/financial-assistance](http://www.ymcabr.org/financial-assistance)  
or Go to [www.ymcabr.org](http://www.ymcabr.org)>Hover over "Programs">Select "Financial Assistance"  
(on a mobile device: Click three bars >click arrow by "Programs" >select "Financial Assistance")
2. Scroll down to the "How to Apply" section > click the word "HERE"



3. The application information will come up. Once you read it, please click "Login" if you have an existing account or "Create an Account" if you are new to the Y



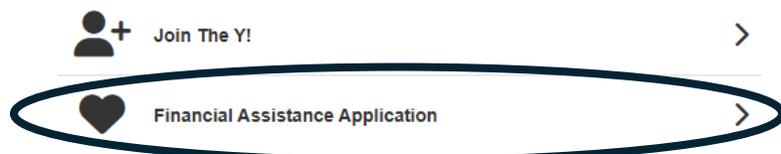
4. **EXISTING ACCOUNT:** Enter your web login credentials to login

A screenshot of the login and account creation interface. On the left, under 'Log into my account', there are fields for 'Email address' (containing 'customerservice@ymcabr.org') and 'Password'. Below these are links for 'Forgot password' and 'Staff portal', and a 'Login' button circled in green. On the right, under 'Create new account', there is a 'Create new' button. Below that, under 'Account help', there is a 'Search for my account' button.

- If you do not know your password, please select "Forgot password." Enter your email address then click "Continue." This will send a password reset link to the email address you provide.
- If this is your first time logging in or you do not remember the email address linked to your account, click "Search for my Account" under Account help.
- If neither option works, please email Customer Service at [customerservice@ymcabr.org](mailto:customerservice@ymcabr.org)

**NEW ACCOUNT:** If you do not have an account, please create a new account by entering your information. You will receive an email verification, then you will be logged in.

- Finish setting up your account by adding any family members and additional information, then click the Y logo  in the top left corner of the screen to go to the "Home" page.
- Click "Financial Assistance Application" near the bottom of the page.



## FINANCIAL ASSISTANCE APPLICATION

5. Add the Financial Assistance application to your cart for yourself (*adult*)

Add to cart for:

Sally Seashell

**Add to cart**

6. Complete the application (all fields require) > Click "Next>>"  
**NOTE:** Only **one (1)** application needs to be submitted per Household

## Financial Assistance Application

Member: Sally Seashell

Product: Financial Assistance Application

**Next >>** Skip

7. Click "View Cart" or add more items to your cart by clicking "Continue shopping"

✓ Added to cart for Sally Seashell

Financial Assistance Application

Continue shopping

**View cart (1)**

**FREE**

8. Review your cart > Click "Proceed to Checkout"

NOTE: If you clicked "Skip" in step 6, complete the application under Forms & Agreements

### My cart

Empty cart

#### Financial Assistance Application

Sally Seashell

Price:

\$0.00  
\$0.00

Remove

Promo Code

Apply

Subtotal: \$0.00

Cart Total: **\$0.00**

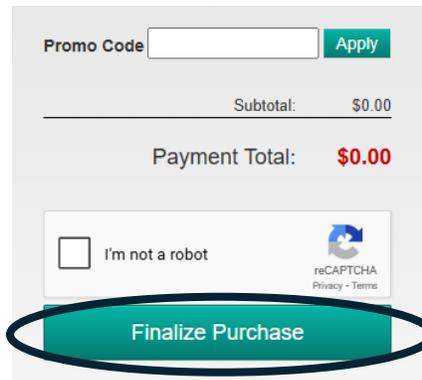
**Proceed to checkout**

### Forms & Agreements

Financial Assistance Application  
for Sally Seashell for Financial Assistance  
Application

## **FINANCIAL ASSISTANCE APPLICATION**

9. Click the ReCAPTCHA (I'm not a robot) > Click "Finalize Purchase"



Promo Code

---

Subtotal: \$0.00

Payment Total: **\$0.00**

I'm not a robot  reCAPTCHA  
Privacy - Terms

10. You will receive a **confirmation email** that your application was received. (Optional) You can print the confirmation page.

If you do not receive an email, please check your spam/junk folder then email [fa@ymcabr.org](mailto:fa@ymcabr.org)

11. **Check the profiles for your Household on your Account and add any family members.** Your household is taken in account when awarding the scholarships, so this should reflect your **entire** Household.

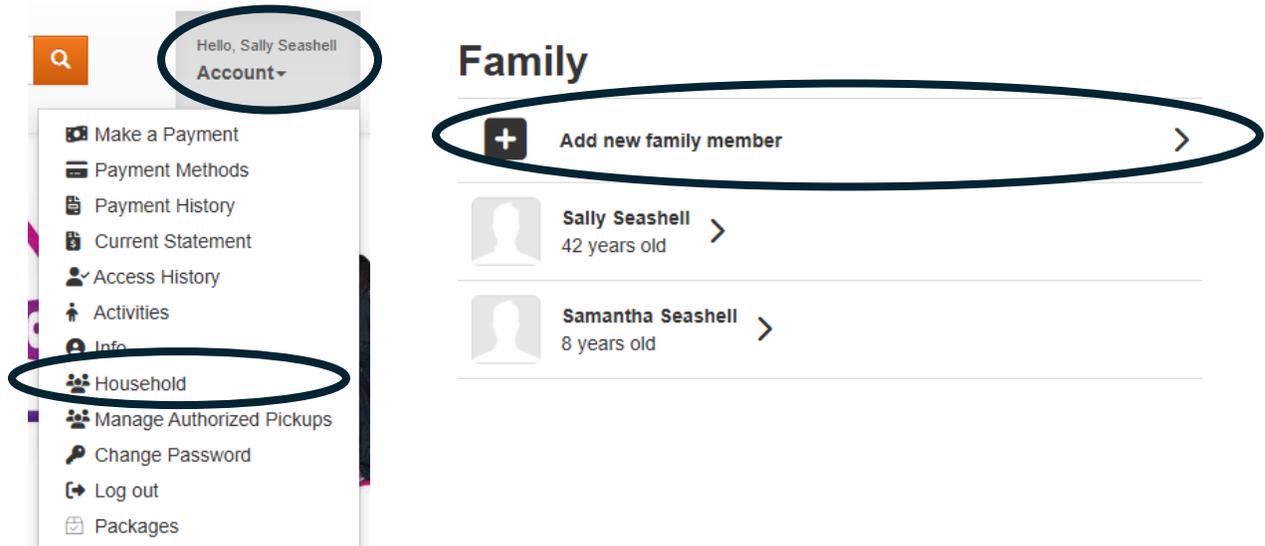
a) To add family members: Click "Account" > Click "Household"

(on a mobile device: click three bars > Click "Household")

b) View the existing profiles for your Household

c) Click "+ Add new family member" to create a profile

If you are unable to create a profile, please email [customerservice@ymcabr.org](mailto:customerservice@ymcabr.org)



Hello, Sally Seashell  
Account ▾

- Make a Payment
- Payment Methods
- Payment History
- Current Statement
- Access History
- Activities
- Info
- Household**
- Manage Authorized Pickups
- Change Password
- Log out
- Packages

## Family

Add new family member >

 **Sally Seashell** >  
42 years old

 **Samantha Seashell** >  
8 years old

If you have questions about your application or need help with the application process, please email [fa@ymcabr.org](mailto:fa@ymcabr.org) for assistance.

Thank you for being a part of our Y!